

MINUTES OF THE MEETING

OF

THE NEVADA INTERAGENCY ADVISORY COUNCIL ON HOMELESSNESS SUBCOMMITTEE FOR TECHNICAL ASSISTANCE

April 16, 2024

The Nevada Interagency Advisory Council on Homelessness Subcommittee for Technical Assistance was called to order by Chair Michele Fuller-Hallauer at 1:04 p.m. on Tuesday, April 16<sup>th</sup>, 2024. This meeting is being conducted virtually. This meeting was noticed in accordance with Nevada Open Meeting Law and posted on <https://dwss.nv.gov/Home/Features/Public-Information/> the Division of Welfare and Supportive Services website.

**COUNCIL MEMBERS PRESENT:**

Chair Michele Fuller-Hallauer, Owner, CEO, Chief Strategist, Winged Wolf Innovations, LLC

Brooke Page, Corporation for Supportive Housing Director, Southwest, Nevada

Karen Van Hest, Director of Reimbursement and Compliance at Catholic Charities of Northern Nevada

Austin Pollard, State Housing Program Manager for United Healthcare

Nolga Valadez, Benefit Services Outreach Manager, Three Square, Nevada

Chris Murphy, Grants Manager, Churchill Council on Alcohol and Other Drugs DBA: New Frontier, Nevada

Lorena Lemus, Case Management Services Coordinator Northern Nevada Hopes, Reno Nevada

Cristy Costa, Human Services Director, Nevada Cares Campus

**COMMITTEE MEMBERS ABSENT:**

Dr. Pamela Juniell, McKinney-Vento Coordinator, Nevada Department of Education, Nevada

Scott Benton, Emergency Shelter Director, Nevada Cares Campus

**OTHERS PRESENT:**

NEVADA INTERAGENCY COUNCIL ON HOMELESSNESS SUBCOMMITTEE FOR TECHNICAL ASSISTANCE – April 16, 2024

Shelly Aguilar, Social Services Chief, Nevada Department of Health and Human Services Division of Welfare and Supportive Services

Alexis Ochoa, Social Services Manager, Nevada Department of Health and Human Services Division of Welfare and Supportive Services

Abigail Bagolor, Administrative Assistant, Homeless to Housing, Nevada Department of Health and Human Services, Nevada

Jonet Anderson, Administrative Assistant, Homeless to Housing, Nevada Department of Health and Human Services, Nevada

Ryan Sunga, DAG, Nevada

**Agenda Item I.** [Welcome, Call to Order, and Roll Call]

**Shelly Aguilar:**

Good afternoon, and welcome to the Governor's Interagency Advisory Council on Homelessness to Housing Technical Assistance Subcommittee. This meeting has been publicly noticed and compliance with Nevada's open meeting law. Chair Michele Fuller-Hallauer will call the meeting to order.

**Chair Michele Fuller-Hallauer:**

Good afternoon, it is 1:04 p.m. on April 16<sup>th</sup>, 2024. I'd like to call the meeting of the Nevada Interagency Council on Homelessness Subcommittee for Technical Assistance to order. Will the moderator please call roll?

**Shelly Aguilar: [Roll Call. We Have Quorum.]**

**Chair Michele Fuller-Hallauer:**

Thank you. Let's go on to item number two.

**Agenda Item II.** [General Public Comments]

**Chair Michele Fuller-Hallauer:**

Item number two on our agenda is public comment. No action may be taken upon a matter raised until the matter has been specifically added to the agenda. Comments are limited to three minutes. If you are making a public comment via phone, please call 1-775-321-6111, ID number: 847312658#. We are now open to public comment. Please unmute yourself and state your name for the council. Do we have any public comment? I would like to take a quick moment to introduce Shelly. She will let you know about the changes that are taking place within the Homeless to Housing.

**Shelly Aguilar:**

I am Shelly Aguilar. I work for the Division of Welfare and Supportive Services. I've been with the agency for fifteen years. Effective yesterday, the Homeless to Housing unit will be moving from Niani Cooper to under my management. I will be facilitating the meetings and overseeing all things related to Homeless to Housing. I would like to express my appreciation for everything that Niani has done for this committee prior to me taking over. Please direct any communication and correspondence to me. I am looking forward to working with all of you. Thank you so much.

**Chair Michele Fuller-Hallauer:**

Thank you, Shelly and welcome to the team. Let's go on to item number three.

**Agenda Item III.** [For Possible Action – Discussion and Possible Approval of Minutes from March 19<sup>th</sup>, 2024, Interagency Advisory Council on Homelessness Technical Assistance Subcommittee Meeting]

**Chair Michele Fuller-Hallauer:**

Is there any discussion about the minutes from our last meeting? I will take up a motion for approval.

**Karen Van Hest:**

I'd like to make a motion to approve the Minutes from March 19<sup>th</sup>, 2024.

**Chair Michele Fuller-Hallauer:**

We have a motion for approval of the Minutes. May I have a second?

**Austin Pollard:**

I second the motion.

**Chair Michele Fuller-Hallauer:**

Thank you. We have a motion and a second. All those in favor, please indicate by unmuting yourself and saying "aye".

**Brooke Page, Karen Van Hest, Nolga Valadez, Chris Murphy, Austin Pollard, Cristy Costa:**

Aye.

**Chair Michele Fuller-Hallauer:**

Any opposed, please unmute yourself and indicate by saying "nay". Any abstentions? Please unmute yourself and indicate by stating you abstain.

**Lorena Lemus:**

I abstain.

**Chair Michele Fuller-Hallauer:**

Thank you. Motion carries. Let's move onto agenda item number four.

**Agenda Item IV.** [For Discussion and Possible Action – Vote on New Members Joining the ICH Technical Assistance Subcommittee from the February 21, 2024, Open Call that Closed on March 20, 2024]

**Chair Michele Fuller-Hallauer:**

There are five community members who sent letters of interest to join the ICH Technical Assistance Committee. The interested members are Donna DiCarlo, Kimberly Martin, Julee King, Adrienne Babbitt, and Salina Ramirez. We currently have ten members. We voted at our January meeting to maintain a membership of thirteen on this Technical Assistance Committee. Everybody received their voting ballots and submitted the information back to the Homeless to Housing Group. As things stand for the scores, our top three are Kimberly Martin, Adrienne Babbitt, and Julee King. Do we have any discussion around the scoring?

**Brooke Page:**

I would like to see our top three applicants be considered to be added to our committee.

**Chair Michele Fuller-Hallauer:**

Thank you, Brooke. Any other discussion?

**Austin Pollard:**

How many committee members took part in the voting?

**Abigail Bagolor:**

There was a total of eight subcommittees who forwarded the results to Homeless to Housing.

**Chris Murphy:**

I agree with Brooke's recommendation.

**Brooke Page:**

We asked about geographic representation for our body. I think it would be helpful to have a matrix of where our current membership is. Where, adding these new members, will bring us in terms of geographic representation for the state.

**Austin Pollard:**

I think that is a good idea. I would like to see what areas of the state various entities represent. It will be useful with the scoring matrix. I am grateful for the response that we got to the request to add new committee members. I am thankful for everybody who applied and took their time to send in their information. It is very helpful.

**Chair Michele Fuller-Hallauer:**

I would like to remind folks that even if you are not voted in to sit on the Technical Assistance Committee today, you are welcome to continue to attend the meetings. In the event that there is a vacancy during the next year, we will be keeping your application. You may be called up later in the year and asked to join the committee. There's a lot of work to go around and we definitely want you at the table. Before we vote, we did have a request about representation. Karen, what do you represent?

**Karen Van Hest:**

I represent Northern Nevada. I'm in Reno.

**Chair Michele Fuller-Hallauer:**

How about you Nolga?

**Nolga Valadez:**

I am in Las Vegas.

**Chair Michelle Fuller-Hallauer:**

Dr. Juniel is with the Department of Education. So that is statewide. Chris, you represent rural areas, right?

**Chris Murphy:**

Yes, that is correct.

**Chair Michele Fuller-Hallauer:**

How about you, Brooke and Austin?

**Brooke Page:**

I represent statewide reach, but I am based in North Las Vegas.

**Austin Pollard:**

Both Washoe and Clark Counties.

**Chair Michele Fuller-Hallauer:**

Cristy and Lorena, who do you represent?

**Lorena Lemus:**

I represent Northern Nevada. I'm in Reno as well as Cristy. She's with Northern Nevada Community Housing.

**Chair Michele Fuller-Hallauer:**

What about Scott?

**Austin Pollard:**

Scott was with Northern Nevada.

**Chair Michele Fuller-Hallauer:**

I joined representing Southern Nevada and I have a contract with the Rural Nevada CoC. I think that makes me a statewide representative.

**Austin Pollard:**

Sounds good to me.

**Chair Michele Fuller-Hallauer:**

It looks like we have five Northern Nevada representations with Austin both for Washoe and Clark Counties. We have two Las Vegas representations with Austin as well. We have three statewide and one for rural. Does that answer the question about statewide representation?

**Brooke Page:**

Yes. With the current slate of candidates, where will that take us?

**Chair Michele Fuller-Hallauer:**

Julee is in Las Vegas, Southern Nevada. Adrienne is based in Southern Nevada, but she works for HUD. I think they work statewide.

**Shelly Aguilar:**

Madame Chair, Kimberly's letter of interest stated that she's a Las Vegas native.

**Brooke Page:**

Do we have the same information for Donna and Selena?

**Shelly Aguilar:**

Donna is located in Sparks, Nevada. Selena is in Las Vegas, Nevada.

**Chair Michele Fuller- Hallauer:**

Do we have any discussion with this information?

**Brooke Page:**

It's great that we have statewide representation. It looks like we only have Chris as our rural representative. I think it will be equal to identify somebody that has rural representation.

**Karen Van Hest:**

Catholic Charities of Northern Nevada reach out everywhere as far as outreach and surveys regarding any need of any community. I'd be more than willing to work with Chris for the rural areas.

**Lorena Lemus:**

I am from Carson. I did work in Carson providing services to people out there and the quad counties. I can also volunteer to help Chris.

**Karen Van Hest:**

Brooke, does that answer any of your questions?

**Brooke Page:**

Absolutely. We have these candidates that are willing to do the work. I think we should definitely consider what we have at the table.

**Chair Michele Fuller-Hallauer:**

I would like to recommend that we make some deliberate outreach to folks in the rural communities. As we continue to keep our opportunity for applications open. Encourage folks to apply and be a part of the Technical Assistance Committee. With our next deliberations, we should push to the rural communities. Recognizing that there is an under representation on this subcommittee for that particular population.

**Brooke Page:**

I think that is a great idea.

**Chair Michele Fuller-Hallauer:**

Any other discussion? I am open to motion.

**Brooke Page:**

I move that we vote to accept the top three applicants, namely Kimberly Martin, Adrienne Babbitt, and Julee King, as new members of the Technical Assistance Committee.

**Chair Michele Fuller-Hallauer:**

Thank you, Brooke. I have a motion. Do we have a second?

**Chris Murphy:**

I second that motion.

**Chair Michele Fuller-Hallauer:**

Thank you, Chris. I have a motion and a second. All those in favor, please indicate by unmuting yourself and saying “aye”.

**Brooke Page, Karen Van Hest, Nolga Valadez, Chris Murphy, Austin Pollard, Lorena Lemus, Cristy Costa:**

Aye.

**Chair Michele Fuller-Hallauer:**

Any opposed, please unmute yourself and indicate by saying “nay”. Any abstentions? Please unmute yourself and indicate by stating you abstain. Motion carries. Welcome to the team Kimberly, Adrienne, and Julee. Thank you, Donna, for joining us. We appreciate you.

**Donna DiCarlo:**

Thank you.

**Chair Michele Fuller- Hallauer:**

Shelly and team, please make sure that we send a welcome letter to the members that were voted in today. Please make sure that they know of when our upcoming meetings are.

**Shelly Aguilar:**

Absolutely Madame Chair.

**Chair Michele Fuller-Hallauer:**

We will close this agenda item and we will move on to agenda item number five.

**Agenda Item V. [For Information Only – Civic Round Table Presentation – Austin Boral]**

**Chair Michele Fuller-Hallauer:**

I have been in contact with Austin for a year and a half or more around the product that he and his team have. I am excited to have him present to you all today. This product has really evolved over time. I would

like Austin to talk to you about this product and how it may be able to assist with communication and collaboration across systems and agencies. I'll pass it on over to Austin. Welcome, Austin.

**Austin Boral:**

Thank you, Madame Chair. Thank you, Shelly, and everyone for giving me the time and space. I am excited to be with you. I know this is a presentation but I'm hoping this can be more of a conversation. As Michele mentioned, we have been in conversation for a little over a year. Better understanding about the landscape. Getting some real meaningful feedback on how our work has evolved in other states and CoCs. How it might intersect with the work that you all are doing on the subcommittee. Our goal is to tell you about who we are and what we do. To get your feedback on the product we've built. And tie up a few initial questions about things that our team should be thinking about. Or your thoughts when it comes to where this platform can meet the needs of the subcommittee and the state more broadly. What we do is create an intranet for state agencies and CoCs to coordinate with their frontline. That is both in the context of committees and working groups like you all. Making sure that you can stay in contact in between some of your synchronous meetings over teams or in person. To make sure that there are better ways to build institutional memory. We want to give you a space to do meeting minutes, agendas, and questions in real time. We started with creating similar central hubs of communication. Not just for ICH and boards, but for CoCs specifically. It's an intranet for the way different agencies and providers operate within CoC. That can also scale statewide. We work with a number of agencies, both governmental and nonprofit. The hope with these conversations is to get your feedback on the vision. How it resonates with the way you all experience the challenges of coordination and collaboration across the state. To make sure that the product that we're building is useful to all organizations. Everything we've built has been formed directly by the users that we work with. Both with CoC and ICH leaders as well as spread out retro workers and frontline staff. We take your feedback seriously. We love having these conversations. Hoping that this opens up the floor to folks to share ways they might see this tool and ecosystem come to life. At a high level, this is a collaboration platform. The purpose is built for the public sector and partners of government. I know many folks in this room represent many of those perspectives, both regionally and functionally. As you all know, homelessness is one of those issues that is fundamentally a multi-stakeholder. It takes a village, not just the whole of the government, but the whole community to tackle the challenge that you're all up against. We all know that is true when it comes to getting technical assistance in the hands of those who need it. This tool is focused on four core things. The first is reaching the entire network of practitioners such as homelessness prevention and response in the State of Nevada. It starts with those serving on committees and working groups like you all and other groups at the ICH. It extends to service providers and partners that are working either with state agencies or within CoCs at the local level. Second would be facilitating organic collaboration. It will not only those CoC leaders or state agency leaders that are giving directives into the field. We want to make sure that peer agencies and providers can learn from each other over time. People can benefit from the expertise and the experience that exists in the fields. Both lived experience and practitioners that have been serving for decades. Over time, it will build a knowledge base. It is fundamental to the role of technical assistance because TA needs to build a source of shared knowledge. This could be Wikipedia for homelessness. Making sure that you can find all of your statutes, resources, and guidance in one place. Whether you are a member of an ICH or a street outreach worker in Reno. Making sure that



knowledge is accessible to everybody, especially for new folks that are just coming into the work. This is a way for state agencies and ICH to get some real feedback from folks in the field. The real time insights are the analytics behind the platform. It can show you what your communities are talking about. Whether it's in the context of a specific subcommittee or a specific CoC or an interstate working group. It's through this tool that we've been able to give CoCs and state agencies in Connecticut, Arizona, and Oregon a better sense of what's happening on the ground. We hope that we'll be able to do the same for all of you as you form your strategic plan. Think about what priorities for the state ought to be in the near long term. I wanted to open up the floor to see initial reactions, questions, or ideas of things they wanted to focus on.

**Brooke Page:**

Thank you for the presentation. How are you able to gain buy in from multiple different entities to support this platform if you've got different interests and decision makers?

**Austin Boral:**

There's a different answer for every CoC and state agency we work with. We start with a specific problem to solve with a specific group of people. We're able to save time quickly by reducing the number of meetings that folks need to have. Rather than needing to wait for a monthly meeting, messy listserv, or email chain to actually plug in. It gives us relevant feedback from users. Through the initial cohorts, we will get a sense of what the topics that compel engagement would be. And we grow from there.

**Brooke Page:**

Great, thank you.

**Austin Boral:**

The vision for the platform is to be familiar to the range of users. Being built for the public sector, we wanted to make sure we were building not just for folks that were new to the job and native to platforms such as Slack and Teams. But also, those that are serving for decades. We want to make sure that we are building something that captures institutional knowledge. We know that a whole lot are less familiar with this technology. When you log in, what you're meant to see is all of the different hats that you wear as a practitioner in the field. In the context of a CoC, that could mean serving on a few different committees or working groups like this one. It could be in the service of a specific role. Whether it's dedicated to HMIS analyst or youth providers. It could be dedicated to committees of a broader ICH. Even more broadly, a statewide coordination hub. We are trying to create this ecosystem as a one-stop shop. When your practitioners or fellow committee members log in, you have access to all of the groups that are relevant to you. The ICH can get a better sense of what different cohorts are talking about at different times. It could save you time by giving you a place to log in. Keep track of all your meeting minutes. All of the conversations and questions that your members are asking. Capture all the resources that you're contributing to and form this broader plan that you're building towards. It can also turn into communities that you ultimately manage. Whether you want to create a technical assistance group focused on the rural CoC or on youth providers. It becomes not just a space for you to engage but also a way to streamline coordination across some of the initiatives that might stem from the strategic plan. All communities on our page are permission based. We want to make sure that this environment is secure and easy to navigate. But only the right information gets to the right people. Every community has a

description to give people a sense of what this is and where they are. The idea of this platform is to be the glue in between the zoom meetings. So that members feel plugged into the conversation overtime. Every community has a few core components. The feed is where modernizing the listserv. Making sure that content, questions, polls, and surveys don't get totally drowned out if they're sent out over email. We are trying to reduce the traffic that you get in your inbox. Making sure that you can easily search for things. The member directory is where we provide some real context around who is actually in these communities. You will have a good sense of what organizations are represented in the room. You can directly message folks who have some experience with the topic that you're trying to learn about. The resource library is where we consolidate all of the content that gets uploaded as attachments to posts or comments. We're creating a more searchable and interactive version of a resource library. It gives the CoC, state agency or ICH the ability to understand how people engage in overtime. The events function is where we document the meetings and deadlines that you want people to know and keep track of. It's where you advertise opportunities for folks from the public to engage with what you're putting in. We meant to custom to the needs of each user. We're leaning towards personalizing notifications. If you want to only receive updates in the form of a weekly or daily digest, you would be able to get a top line view of what people are talking about. Any questions?

**Brooke Page:**

It's very coordinated amongst all of these different programs and systems. Will the CoC's public information be a part of this platform? Or do they have to opt in to be a part of this platform?

**Austin Boral:**

You would be able to access it. But you might take a different approach with the different communities that you create and enter. There will be an instance where you have access to communities that your CoC owns and runs. There will be different terms and conditions when it comes to the type of information that they're allowed to share and who's allowed to access it.

**Brooke Page:**

Do you interface with your homeless management information system with your other communities?

**Austin Boral:**

We are building to be interoperable today. Having dedicated cohorts for HMIS analysts to communicate about the work they do. The challenge we often hear from end users that are focused on that system is that it's not public information. We give them space to talk about the work. Then a separate space to communicate trends and insights that they learn from the system. To folks that might not know how to navigate HMIS on their own.

**Chair Michele Fuller-Hallauer:**

How do we prevent having to run into a walking quorum with this platform?

**Austin Boral:**

Each agency or organization that owns a specific space gets to decide how to treat the communications within that space.

**Chair Michele Fuller-Hallauer:**

Any other thoughts for Austin?

**Austin Boral:**

We are looking to start with a very clear problem with a specific group of people. We configure the initial space around. We then identify who that beta group might be. We want to build this with collaboration from the users we are serving. And grow into focusing on a specific cohort and topic.

**Chris Murphy:**

Is it possible to limit the cohort members that can participate?

**Austin Boral:**

I think that is possible.

**Chris Murphy:**

This is a very valuable tool. Thank you for your time and skills.

**Austin Boral:**

I really appreciate that. Please follow up with any questions and suggestions for us. We're grateful for the opportunity to support you.

**Chair Michele Fuller-Hallauer:**

Thank you, Austin, for your time. Any comments for Civic Roundtable? Seeing none, hearing none, I will close this agenda item. I would like to ask Brooke to run the rest of the meeting.

**Brooke Page:**

We will move on to agenda item number six.

**Agenda Item VI.** [For Possible Action – Champions Report (Status Update) from CoC and TA Subcommittee Members Regarding Their Progress in Developing Content and Language to be Included in Their Assigned Sections of the Nevada Strategic Plan on Homelessness. Discussion will Include Timelines for Completion of Action Plans. Updates will be Populated During the Meeting]

**Brooke Page:**

Do we have updates from any Continuums of Care?

**Chris Murphy:**

I passed our comments back to the CoC after we had our strategic plan meeting. The Rural Nevada Continuum of Care is going through restructuring. We are trying to get the strategic plan more in line with the state one.

**Brooke Page:**

We haven't had an update from the Southern Nevada Continuum of Care. Shelly, may we reach out to Southern Nevada to see if they are able to attend these meetings for their input on the strategic plan?

**Shelly Aguilar:**

We'll make sure to reach out.

**Brooke Page:**

Thank you. We may need to reach out to Northern Nevada for their feedback on any action items.

**Shelly Aguilar:**

Yes, we will.

**Brooke Page:**

For our TA Subcommittee members and Champions, we had a deadline of March 31<sup>st</sup> to submit the first draft of our goals and action plans based off the strategic plan. For the Housing Workgroup, we had a consistent group of nine people who continuously met with us for two weeks. We were grateful for the engagement. Folks provided thoughts that helped us compile information for our potential action items. For goal one which is preserve the existing affordable and low-income housing stock. We did a SOAR analysis. We came up with seven different items. The first one is to create a preservation fund with the best practices for a private public partnership for preservation. Thinking about who needs to create this preservation fund. Is this a state, legislative or local action. Establish consistent data tracking systems of units that need to be preserved. And how long the affordable housing development's affordability period lasts. We need a database to understand what units are up as far as their preservation period. Regulate what the insurance companies can and can't cover. Their ability to increase rates and establish a cap. Insurance premium are extremely high and impacting affordability. Action to develop partnerships between affordable housing. With historic preservation and environmentalist. EDAWN/GOED and some of our business community like the Reno Historical Society, Desert Research Institute, Nevada Environmental Justice Alliance, and University of Nevada Reno to preserve existing properties for affordable housing. Creating this ecosystem where we leverage our expertise in the state. Create an exit survey for affordable housing developers. To understand why they sell to market rate developers. To know why we are losing units out of our affordable housing stock. To establish consistent data tracking systems of units that need to be preserved. Investigation on limiting the number of properties of out of state investors can purchase. This is a major issue in the state. Out of state investors are buying multiple properties at one time. Goal two is equitable access to housing. Promoting that by addressing discrimination on the basis of prior justice involvement, source of income, mental health status or involvement in a housing program. Addressing homelessness for people who can't get into a home. The first action is to develop a tracking mechanism for new units. A system to track who is gaining access to housing disaggregated by race and demographic data. Develop policies that require housing interventions that are evidence-based solutions and research based. Develop a standardized tenant selection housing policy. For who can access housing. Having one standard tenant selection plan. As standardized across our housing ecosystem. Develop a landlord liaison program to support education, training, coordination with landlords. Invest in dedicated positions to improve landlord relations. Invest and develop accountability metrics to ensure investments are working. Recommend policy changes to source of income discrimination and equitable access to housing. Develop a public awareness campaign to address not in my backyardism. Educate elected officials and the affordable housing industry. To reduce stigma and bias about housing access barriers and solutions. Prioritize the development of supportive housing that targets access to housing for specific populations. Launch a Call to Action by the

Governor's Office. To activate local leadership to prioritize housing access. Increase tenant protections to address rent control to prevent evictions. Increase accountability of property managers to reduce barriers to entry. Develop consumer education on landlord tenant law. Engage organizations like Legal Aid, PLAN and the ACLU on the strategy and approach. Increase supportive services for people with disabilities, severe mental illness, and substance use disorders. To support access to housing and housing stability. Increase the number of payees who can assist with fiscal management. Prioritize policies that are tenant rights focused. Incentivize communities that have low barrier access to housing. Next goal is to establish the infrastructure for a work group on supportive housing. To create accountability for the state that we develop supportive housing. One of the actions is to develop a statewide working group on supportive housing. That is not bound by open meeting law provisions. With membership that is representative of the geographic, racial, and political diversity of the state of Nevada. And various sectors that supportive housing impacts for population such as people experiencing homelessness, from the justice system sector, aging, and disability and so forth. Develop a charter and governance structure. That outlines the membership, goals, responsibilities, time commitment, and expectations of this group. Develop standardized data driven processes. A robust community engagement practice to capture data. Inform a statewide annual housing needs assessment. To study and track the existing inventory, the development pipeline, the production, preservation, and loss overtime of the supportive housing stock. Develop a five year statewide supportive housing plan. That's regionally focused based on information from the needs assessment. Provide guidance and recommendations on the administration of supportive housing resources managed by state and local governments. Including recommendations to ensure alignment of capital services, and operating sources. Goal four is about funding. The resources to support the development of deeply affordable for below thirty percent area median income. For thirty to sixty percent area median income or very low-income housing. And sixty to one hundred percent of the area's median income. The first action is to identify dedicated permanent capital, operating, and service funding sources. To support the ongoing development and operations. Develop a statewide affordable housing dashboard. That lives on the state's website which provides real time inventory of the affordable housing stock. Develop a multi-sector housing plan for Nevada. It includes a plan on addressing homelessness with housing. Holds businesses accountable for contributing to the housing ecosystem of the communities by which their business is impacting. Utilize the multi-sector housing plan. As a tool to educate all elected officials at the state and local levels about housing needs for their perspective areas. How addressing the housing need will inadvertently address the homelessness crisis they're required to address. Support the Nevada Housing Coalition. With building the capacity of developers, property managers, service providers, and property partners. To develop and operate high quality supportive housing. Identify gap financing of operating resources for deeply affordable housing. Identify bonus incentives. To increase the production of deeply affordable housing, expedited zoning provisions, or relaxed processes for including at least thirty percent or more of units at or below thirty percent AMI. The next goal is to provide support to local communities and the continuum of care to maximize funding. Ensure mainstream resources are leveraged to provide housing programs and support. Create opportunities for exploratory funding resources. For community-based organizations. Create funds that are flexible. To accommodate for operational changes or challenges community-based organizations may face. Develop a flexible housing pool to fund subsidies. Provide resources for housing related expenses that current funding does not support. And the need for more nimble sources. Develop systems for

Medicaid to interface with the Continuum of Care. To discuss service resource allocations. Understand target populations who are not covered for services. Understand how long services are medically necessary for the target population. In order to leverage Medicaid as a service funding source. Clearly understand who is covering what service types, funding resources and for which populations. Develop a statewide tracking system for all fund sources in the state on what they are used for. And eligibility criteria to access funding. Clearly define what a statewide collaboration should look like between state agencies and the CoC. Conduct outreach to those entities. Engage with outreach and engagement at the universities. To connect students to the issues related to housing and homelessness. Ask students questions about their thoughts on ways to engage them in the solutions. Provide statewide funding on supportive service and best practices to the CoC's. To standardize service delivery practices. The last goal is to promote innovative opportunities for the use of housing choice vouchers. Such as shared housing, roommates, or multifamily shared housing. The action is to apply for HUD Technical Assistance. To do a community review of the current service array. To understand what the gaps are in a given community. Define the deliverables and ways to identify funding sources to fill the gaps. Identify ways to improve Housing Choice Voucher utilization for Northern Nevada and Rural communities due to low landlord engagement. Incentivizing landlords to maximize utilization of tenant based rental assistance programs. Develop a statewide risk mitigation fund. Incentives for property partners regardless of subsidy programs. Develop a roommate housing opportunity database system. To connect people to potential roommate opportunities who are interested in shared housing. Invest in a study. Focused on compiling innovative housing strategies for addressing homelessness based on national examples. Find resources to fund the Housing Trust Fund at the state and local level. Identify properties for property trust fund. Any questions? Hearing none, let's move on to the next work group.

**Nolga Valadez:**

For Wraparound Services, our first action for goal number one is to simplify the application process. This is for continuum of care providers to access matching funds. Next, is to reduce bureaucratic hurdles and paperwork. Making it easier for organizations to apply. Offer capacity building grants. To help CoC providers develop strong grant-writing skills. Build robust proposals that align with state agency priorities. Provide technical assistance and training sessions to continuum of care providers. On how to effectively access and utilize matching funds. This could include workshops on financial management, reporting requirements, and program evaluation. Encourage partnerships and collaboration between CoC providers and state agencies. Such as joint planning, resource sharing, and coordinated service delivery. To maximize the impact of matching funds. Implement performance-based funding mechanisms. Where CoC providers receive matching funds based on their ability to meet specific performance metrics and outcomes related to wraparound services. Offer incentives for innovative approaches to providing wraparound services. This includes bonus funding for programs that demonstrate creativity, effectiveness, and scalability in addressing the needs of vulnerable populations. Explore flexible funding models that allow CoC providers to use matching funds for a variety of purposes. Including staff training, technology upgrades, and client assistance funds. To better meet the diverse needs of their communities. Engage community stakeholders including service recipients. In the decision-making process regarding the allocation of matching funds. This ensures that funding priorities reflect the actual needs and preferences of the populations being served. Establish mechanisms for data sharing

and outcome tracking between CoC providers and state agencies. This promotes transparency, accountability, and continuous improvement in the use of matching funds. Advocate for increased funding allocations for wraparound services at the state level. Raise awareness about the importance of these services in supporting individuals and families experiencing homelessness or other forms of crisis. For goal number two, we need to provide statistics and data on the current state of homelessness in Nevada. Including demographics, trends, and key challenges faced by individuals and families experiencing homelessness. Outline the social, economic, and health-related impacts of homelessness on individuals, families, communities, and the state as a whole. Highlight the costs associated with homelessness. This includes emergency services, healthcare utilization, and criminal justice involvement. Summarize best practices and evidence-based strategies for preventing and ending homelessness. Drawing on research and successful interventions implemented in Nevada and elsewhere. Such as Housing First approaches, rapid re-housing programs, supportive housing models, and coordinated entry systems. Showcase successful initiatives and programs implemented in Nevada communities. That has effectively reduced homelessness. Provide innovative solutions to address housing instability. Include testimonials from service providers, clients, and community stakeholders to demonstrate the impact of these interventions. Highlight collaborative partnerships between government agencies, non-profit organizations, faith-based groups, businesses, and community stakeholders in Nevada that have been instrumental in addressing homelessness. Emphasize the importance of multi-sector collaboration and collective impact in achieving sustainable solutions. Identify specific areas for strategic investment to prevent and end homelessness in Nevada. Such as expansion of affordable housing stock. Support for homelessness prevention programs including rental assistance, eviction prevention and financial literacy education. Funding for supportive services including mental health and substance abuse treatment, case management, employment assistance and life skilled skills training. Investments in data systems and technology. To improve coordination, monitoring, and evaluation of homelessness initiatives. Capacity building for grassroots organizations and community-based providers serving vulnerable populations. Provide an analysis of the potential ROI of investing in homelessness prevention and intervention efforts. Including cost savings to public systems, increased economic stability for individuals and families, and improved community well-being. Clear call to action for potential funders. Urging them to invest in evidence-based strategies. Collaborate with local stakeholders to prevent and end homelessness in Nevada. Provide contact information for further inquiries and opportunities for partnership.

**Brooke Page:**

Is providing all the information to funders the intent of this workgroup to address the goal?

**Nolga Valadez:**

Yes, that is correct.

**Brooke Page:**

I think we should have a group discussion about where these action steps would live. What are your thoughts about that?

**Nolga Valadez:**

I agree.

**Brooke Page:**

Your first goal is to increase access to matching of funds from state agencies to the Continuum of Care providers to improve wraparound services. Where would these action plans naturally live? Are these CoC types of action steps? Or is this a different type of actor?

**Nolga Valadez:**

I think it will be the CoC. I will meet with my group to provide a clear plan.

**Brooke Page:**

Also, part of our work is to develop a timeline of when these activities will take place. Any thoughts on the action steps or timelines?

**Chris Murphy:**

I think it will be helpful for me to actually see the comments from the different subcommittees. Where I can go through it line by line. Digest it to get my head wrapped around it.

**Brooke Page:**

I think that's important feedback Chris. We should reach out to the chairs that we are missing information, so we'll have all the initial drafts. We will get the spreadsheet out to all committee members. We will ask for feedback on who would be the ideal actor for each of the actions. And proposed a timeline. Any thoughts?

**Karen Van Hest:**

This looks like a solid plan.

**Brooke Page:**

It has been mentioned that there might be some overlap with the workgroup's action steps. Please highlight any duplications to help us scale back repetitions. At our next meeting, we will discuss reassigning work groups. Hopefully with our new members present. Anything else? Hearing none, seeing none, we will close agenda item number six. We will move to agenda item number seven.

**Agenda Item VII.** [For Information Only – Discussion of Agenda Items for the Next Meeting on May 21<sup>st</sup>, 2024]

**Brooke Page:**

It sounds like we want to have the opportunity to reassign the strategic issues to new committee members as a possible action item. We are keeping the champions report to go over with the feedback. Any thoughts about any agenda items?

**Lorena Lemus:**

Are we going to reserve a time to talk about our feedback on what was sent to us?

**Brooke Page:**

Yes. Do you want it as a separate discussion item?



**Lorena Lemus:**

Yes.

**Brooke Page:**

Thank you. I think we need to have a conversation with the Continuum of Care leads about the strategic plan on how to partner with this process.

**Lorena Lemus:**

I agree. I think it will also be helpful for the new members to get an introduction to what we are as a group. What we have been working on and their roles in our group moving forward.

**Brooke Page:**

Great idea Lorena. Thank you. Shelly, can your team help us facilitate the orientation for new members?

**Shelly Aguilar:**

Absolutely.

**Brooke Page:**

Thank you. Is there anything else we want for the next agenda? Seeing none, hearing none, we will close agenda item number seven and let's move on to agenda number eight.

#### **Agenda Item VIII. [General Public Comments]**

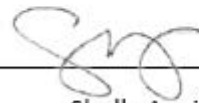
**Brooke Page:**

No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action may be taken. Comments will be limited to three minutes. If you are making a public comment via phone, please call 1-775-321-6111, ID number: 847312658#. We are now open to public comment. Please unmute yourself and state your name for the record. Do we have any public comment? Seeing none, hearing none, it is now 3:03 p.m. on April 16<sup>th</sup>, 2024. I will adjourn this meeting of the Technical Assistance Committee of the Interagency Council on Homelessness to Housing. Thank you all. Thank you for your time today. Have a great day.

#### **Agenda Item IX. [Adjournment: 3:03 PM]**



RESPECTFULLY SUBMITTED:



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Shelly Aguilar, Committee Moderator

APPROVED BY:



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Michele Fuller-Hallauer, Chair

Date: April 22, 2024